

Vehicle Industry News VIN 2021-01 **Online Replacement License Plates**

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New Information

Customers may now order replacements for most types of license plates online.

To order replacement license plates online:

- Customers **must** provide the license plate number and last 3 digits of the vehicle identification number (VIN) of the vehicle that needs replacement license plates.
- The replacement license plates must be:
 - —Mailed to the customer's address on record.
 - —On the list of Eligible License Plates indicated below.

Eligible License Plates

The following license plates are eligible for online replacement:

- Regular series (auto, commercial, and motorcycle)
- Sequential Special Interest License Plates (auto, commercial, and motorcycle)
 - —Breast Cancer Awareness
 - —California 1960 Legacy
 - —California Agricultural (CalAg)
 - —California Arts Council
 - —California Coastal Commission (Whale Tail)
 - —California Memorial
 - —California Museums (Snoopy)
 - —Kids Child Health and Safety Funds
 - —Lake Tahoe Conservancy
 - —Pet Lovers
 - —Yosemite Foundation

Background

Prior to the online application, customers who requested replacement license plates were required to complete and submit an Application for Replacement Plates, Stickers, Documents (REG 156) or Special Interest License Plate Application (REG 17) form and applicable payment in person or by mail.

To streamline the process, improve customer service, and reduce customer field office visits, the Department of Motor Vehicles developed an online application process to allow customers to order replacement license plates.

Reference

Vehicle Industry Registration Procedures Manual §§20.005 and 20.075

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Distribution

Notification that this memo is available at **dmv.ca.gov** under Vehicle Industry Services, was made via the California DMV Automated Email Alert System in **March 2021** to the following:

- Dealers
- Registration Services